Pocket Guide for First Nations in Ontario: Non-Insured Health Benefits & Ontario Health Programs Benefits

Seniors 65 years or older

Ministry of Health and Long Term Care (MOHLTC)
Seniors 65 years of age and over or people on Ontario Works are eligible for benefits under the Ontario Drug Benefit Program (ODB).

ODB Contact Information:
1.866.532.3161 *(toll free in Ontario only)*
TTY: **1.800.387.5559**

http://www.health.gov.on.ca/english/providers/program/drugs/odbf_mn.html

Disability

MOHLTC - Assistive Device Program (ADP).
The MOHLTC provides limited coverage for medical supplies & equipment for residents with a long term physical disability and a valid Ontario health card. No age requirement.

ADP Contact Information:
1.800.268.6021 *(toll free in Ontario only)*
TTY: **1.800.387.5559**
Toronto: **1.416.327.8804**

http://www.health.gov.on.ca/english/public/program/adp/adp_mn.html

If you need help accessing a Non-Insured Health Benefit, call the nearest COO office and ask to speak to the NIHB Navigator:

Northern Ontario NIHB Navigator
Ft. William First Nation (Thunder Bay)
Toll Free: **1.877.517.6527**
Phone: 807.626.9339
Fax: 807.626.9404

Southern Ontario NIHB Navigator (Toronto)
Toll Free: **1.877.517.6527**

The **Non-Insured Health Benefits Program (NIHB)** is a National Program administered by *Health Canada* providing coverage for:

- » Dental,
- » Drugs,
- » Medical Supplies & Equipment,
- » Medical Transportation,
- » Vision Care,
- » Short-Term Crisis Intervention Mental Health Counselling,
- » Benefits Outside of Canada and,
- » Chiropractic Care *(Ontario only)*

? Client questions – contact the NIHB Client Information Line at: **1.800.640.0642**

Using your benefits

- » When you present your Status Card to any health provider, ask if they bill directly to NIHB before obtaining the service.
- » Ensure the health care provider verifies that the product/treatment is an eligible benefit listed on NIHB.
- » Be aware: If you are asked to pay upfront, it can take 6 to 8 weeks to be reimbursed, and you may not get reimbursed if the benefit was not pre-approved.
- » The drug or product may be an exception benefit requiring the provider to call the **Drug Exception Centre** at: **1.800.881.3921**
- » For all dental information or questions, contact the **NIHB Client Dental information Line** at: **1.888.283.8885**

http://www.hc-sc.gc.ca/fniah-spnia/alt_formats/pdf/pubs/nihb-ssna/yhb-vss/nihb-ssna-yhb-vss-eng.pdf

Benefits Outside of Canada

You must purchase travel health insurance if you travel outside of Canada. NIHB will reimburse the cost of the premium if you are a migrant worker or a full time student working or studying outside of Canada. However you must contact them before leaving the country at: **1.800.640.0642**

Reimbursements

Mail your reimbursement form along with your original receipts and a copy of your prescription to:

Non-Insured Health Benefits
Health Canada, First Nations and Inuit Health
1547 Merivale Road, 3rd Floor, Postal Locator 6103A
Nepean, Ontario
K1A 0L3

Reimbursement Form:
http://www.hc-sc.gc.ca/fniah-spnia/nihb-ssna/benefit-prestation/form_reimburse-rembourse-eng.php